



“ Digital radiography is no longer a luxury for vet practices... Our CR 30-X has been invaluable for us not just in caring for our patients but in connecting with their owners. ”

Sarah Holmes (left)
Veterinarian & partner, Holmes & Murphy, Llandudno, Wales, United Kingdom

“The system was so easy to learn and use. It was one less thing for us to worry about and has proved itself a real asset for us!”

Fiona Murphy (right)
Veterinarian & partner,
Holmes & Murphy

Small clinic offers big service

Personal approach plus top technology add up to success

Vets Sarah Holmes and Fiona Murphy had a clear vision: to open an animal care practice that reflects how they would want their own pets treated. But their two-vet practice in Llandudno, Wales (UK), with two vet nurses and three receptionists, has exceeded even their own dreams, experiencing a gratifying success over the seven months since it opened.

CUSTOMER CASE

Solution

CR 30-X computed radiography solution for veterinary use

This high-volume tabletop CR system is ideal for vet practices.

It includes:

- MUSICA² image processing which analyzes each image and automatically applies the appropriate image enhancement parameters independent of the exam type.
- NX workstation, which provides very fast image acquisition and a smooth workflow.
- The intra-oral dental option for veterinary practices, which is available in all sizes, for different types of animals.



Did you know ...

- The CR 30-X at Holmes & Murphy is the 400th sold by distributor Celtic SMR.

Taking the time to listen

“We book appointments starting earlier and ending later in the day, to better fit our clients’ schedules. Each appointment is 20 minutes, which gives us the time to really listen to the pet owners, find out any problems and discuss treatment options. We are the only local vet with separate dog and cat areas,” Dr. Holmes lists some of the service aspects that she believes have helped this new, small vet practice thrive.

The two vets planned their clinic literally from scratch, down to the empty building that was, says Dr. Holmes, “a blank canvas for us to work with.” One thing she knew they needed from the start, though, was an Agfa HealthCare CR 30-X tabletop computed radiography (CR) system. “Digital radiography is no longer a luxury for vet practices,” she explains. “Our competitors all have it, so we knew it was a necessary investment. But it has really paid off! In fact, it’s been invaluable for us not just in caring for our patients but in connecting with their owners.”

“The CR 30-X is compact enough to keep in the X-ray room. So if we have sedated an animal for an X-ray exam, we can keep an eye on it while we make the images. For a small practice like ours, with a limited and busy staff, this has been a real advantage!”

Sarah Holmes

Dr. Holmes had worked with the CR 30-X before, while Dr. Murphy was familiar with another system. Dr. Holmes: “I knew the CR 30-X was right for us. It makes great images and fits into our limited space. We can send images by email – whether to clients or to get a second opinion. The cassette system is sturdy – which my colleague really liked, as the system she had worked with was harder to handle. And while like any new business, we had some ‘teething’ problems getting started, we’ve had absolutely no problems with the CR 30-X.”

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